

HETTICH REBATE FORM



Mail-in Rebate for participating centrifuges when purchased January 01, 2016 through December 31, 2016.

Institution Name: _____

Address: _____

City: _____ State: _____ Postal Code: _____

Contact Name: _____ Phone: _____

Name of Distributor: _____

Centrifuge/Incubator Model: _____ Date Purchased: _____

Rebate Amount: \$100 \$200 \$300 Other (please specify): _____

Please enclose a legible copy of the following:

- The invoice showing the purchase a participating centrifuge or centrifuge package
- A completed Mail-in Rebate Form (available at: <http://www.hettweb.com/rebate-form>)
- A completed Warranty Registration Card
- A W-9 Form (current) and complete
- All documents listed above must be included to receive rebate

Send completed documentation to:

Hettich Lab Technology
100 Cummings Center, Ste 136L
Beverly, MA 01915
Attention: Rebate Offer

1. This offer is available to customers who have purchased a participating centrifuge or centrifuge package between January 01, 2016 through December 31, 2016.
2. The rebate is available on each unit purchased (No limit).
3. All Rebate checks will be made payable to the Institution. Rebate checks will not be made payable to an individual.
4. Invoices must be dated within the offer period. A copy of the invoice along with the Warranty Card, and a complete, current W-9 must be included with the Rebate Request.
5. Rebate Requests must be received no later than 60 days after the date of purchase listed on the invoice and cannot be combined with any other offer.
6. Please allow 6-8 weeks from submission for your rebate check.
7. Offer available to end users only. Claims from dealers / distributors will not be honored.
8. Rebate offer void where prohibited or restricted by law.
9. Valid in the U.S. only.
10. Rebate checks are in U.S. dollars only.
11. Fraudulent submission could result in Federal Prosecution under U.S. Mail Fraud and Other Fraud Statutes (18, U.S.C., Ch. 63, §1341 and §1342).

Questions:

Toll-free: 1-866-370-4388 or **Email:** info@hettweb.com



Download this form at:

www.hettweb.com/rebate-form.pdf

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Discover more solutions online at: hettweb.com

HETTICH LAB TECHNOLOGY | USA **Toll Free:** 1(866) 370-4388 **Email:** info@hettweb.com



HETTICH WARRANTY FORM



Hettich Instruments Five (5) Year Warranty registration form.

Company Name:	Department:	
Registrants First Name:	Last Name:	
Title:		
Phone:	Email:	
City:	State:	Postal Code:
Centrifuge/Incubator Model:		
Serial Number:	Date of Purchase: mm/dd/yyyy	
From whom did you purchase:		
Application:		

The Hettich Five (5) Year Warranty program extends our standard Two (2) Year Warranty for an additional three (3) years. The three (3) year extension is a full powertrain warranty on the centrifuge only. "Powertrain" is defined as the centrifuge motor and its parts. The centrifuge motor and its parts are covered free of charge for five years from the date of purchase. Centrifuge must be purchased between January 01, 2016 through December 31, 2016 to qualify. Labor is free of charge, Hettich depot only. The three (3) year extension is fully transferable. Valid in the U.S. only.

Please see original warranty terms below for shipping details. The terms of the standard (2) year warranty still apply in full.

Mail completed form to:

Hettich Lab Technology, 100 Cummings Center, Ste 136L, Beverly, MA 01915 USA

Toll Free: 1-866-370-4388 **Fax:** 978-232-3958 **Email:** info@hettweb.com

Thank you for purchasing a Hettich brand centrifuge. This card will provide a brief overview of your standard warranty coverage.

Hettich Instruments, LP. ("Hettich") warrants that Hettich products, including but not limited to the centrifuge, accessories and individual components ("product") will be free of defects in workmanship and materials for a period of two (2) years from the date of shipment from our North American facility.

Please note that this warranty applies to customers within the United States of America and its territories who purchased a new Hettich centrifuge from an authorized distributor. The warranty does not cover used, refurbished or resold products. If you are unsure whether or not you qualify, please contact Hettich.

Should a defect occur with your centrifuge or any accessories, Hettich will replace or repair the unit. To initiate the process, please contact Hettich toll-free at 1-866-370-4388 between the hours of 9:00am and 5:00pm Eastern Standard Time.

Please have the following information ready when contacting Hettich:

- Model and serial number of defective centrifuge.
- Invoice/packing list number and/or date of delivery.
- A brief description of your application and problem with centrifuge.



Download this form at:

www.hettweb.com/warranty-registration-form.pdf

Once a Hettich Customer Service Representative has determined you are eligible for Warranty coverage, you will be issued an RMA number and receive return instructions. Please note you must have an RMA number to return any product to Hettich for repair/replacement. All items must be returned in approved packaging! If you are unsure or proper packaging, please call Hettich for clarification. Hettich is not responsible for damage to returned items due to improper packaging and/or shipping methods.

If the problem with your centrifuge occurred within the first 100 days of ownership (defined as 99 days from the ship date listed on your Packing Slip,) Hettich is responsible for the cost of shipping the unit to and from a Hettich authorized service center. Should the problem occur after the initial 100 days of ownership, the customer is responsible for the cost of shipment to a Hettich authorized service center, while Hettich will cover the cost of the return shipment. This will be determined when an RMA number is issued. It is the responsibility of the customer to contact Hettich before the initial 100 days should a problem occur.

Loaner equipment may be available while your product is being repaired but not guaranteed. Please call for details 1-866-370-4388.

